* Name and surname of the Consumer(s)………………………………………………………. Date:……………………...
* Address : ………………………………………………………..….………………………………………………….................................
* Telephone number :…………………………………….. – e-mail: ………………………………………….………………...
* Bank ………………….………….. and bank account number:

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| ☐**WITHDRAWAL FROM THE AGREEMENT (RETURN)**  The product can be returned within 14 days from taking possession of it. To make the return you must complete this section and then send the returned product.  I hereby declare my withdrawal from the sales contract of the following product(s).   |  |  |  | | --- | --- | --- | | No. | Product name | Quantity | | 1. |  |  | | 2. |  |  | | 3. |  |  |   The date of conclusion of the sales contract (\*)/receiving product(\*) ...................................................................  Order/shipment number .......................................................................................................................................................................  Date and signature ................................................................................................................................................................................  \*cross out unnecessary |
| ☐**COMPLAINT**  The purchased product may be advertised within 2 years from the date of purchase in the event of a defect . The principles relating to the surety are set out in the Polish Civil Code . Products covered by the warranty are subject to a complaint under the terms of the guarantor. Warranty and surety rights are independent of each other.  ---------------------------------------------------------------------------------------------------------------------------  I hereby report a complaint about the product:  .………………………………………………………........................................…………………………..……………………………………………  The date of conclusion of the sales contract (\*)/receiving the product(\*) ....................................................................  Description of the defect/ cause of complaint: .............................................................................................................................  ……………………………………………………………………………………………………………………………………………………….………  ……………………………………………………………………………………………………………………………………………….………………  Complaint based on surety / Complaint based on warranty\*  **advertiser demand (tick one option x):**  ☐free of charge repair ☐full refund ☐replace with a new product ☐reduction of the price paid  Date and signature ...................................................................................................................................................................................  \* cross out unnecessary |