

- Name and surname of the Consumer(s)..... Date:.....
- Address :
- Telephone number :..... - e-mail:
- Bank and bank account number:

WITHDRAWAL FROM THE AGREEMENT (RETURN)

The product can be returned within 14 days from taking possession of it. To make the return you must complete this section and then send the returned product.

I hereby declare my withdrawal from the sales contract of the following product(s).

No.	Product name	Quantity
1.		
2.		
3.		

The date of conclusion of the sales contract (*)/receiving product(*)

Order/shipment number

Date and signature

*cross out unnecessary

COMPLAINT

The purchased product may be advertised within 2 years from the date of purchase in the event of a defect . The principles relating to the surety are set out in the Polish Civil Code . Products covered by the warranty are subject to a complaint under the terms of the guarantor. Warranty and surety rights are independent of each other.

.....

I hereby report a complaint about the product:

.....

The date of conclusion of the sales contract (*)/receiving the product(*)

Description of the defect/ cause of complaint:

.....

.....

Complaint based on surety / Complaint based on warranty*

advertiser demand (tick one option x):

free of charge repair full refund replace with a new product reduction of the price paid

Date and signature

* cross out unnecessary